

PROPER SANITATION DISPOSAL PROCEDURES

The City of Springfield contracts with Waste Pro to provide garbage service to customers inside the city limits.

HOUSEHOLD GARBAGE (Residential Inside City Limit Customers)

- Scheduled pick-ups for household garbage are every Thursday or Friday (refer to attached map for your pick-up day)
- A blue roll-out cart is provided by Waste Pro. This cart is intended for household garbage only, and is not meant for burning ashes, corrosive liquids, etc. All waste should be bagged tightly and placed inside the cart. Only garbage placed inside the cart will be collected.
- Your cart must be placed at curbside by 6:00 AM on the day of service. Since the collection service is automated, it is essential that you place the cart at the curbside correctly. Make sure the arrows are facing the street and the cart is within 2 feet of the curbside. The cart should be 3-4 feet from any obstacle (mailbox, bush, tree, power line, etc.).
- **CARTS SHOULD NOT BE LEFT AT CURBSIDE ON NON-COLLECTION DAYS.**
In accordance with City of Springfield Ordinances, all trash carts must be removed from the street and stored on the rear or side of the house on non-pickup days. Carts are permitted on the street the day prior and the day after pickup only. **Violators of this ordinance are subject to Civil Penalty and will be fined.**
- You are responsible for periodically rinsing out the cart to help maintain sanitary conditions. (Using laundry detergent to rinse the cart will help with odor.)
- **BULK TRASH**
Bulk pick-up services is offered to residents through Waste Pro at a rate of \$10.00 per pick-up. No more than 4 items and a combined weight of 200 lbs. is permitted. To schedule bulk pick-up, go online and schedule through Trac EZ (linked to City website) or call Waste Pro office at 843-645-4100. This service will need to be called in no later than Wednesday by 4:00pm. *(The City will not accept these request nor will they accept payment for this service)*
- **YARD TRASH COLLECTION**
2nd and 4th Tuesday of each month
You must contact City Hall to be put on the yard trash list for picked-up.
Guidelines: Logs, tree limbs, and brush must be cut no longer than five (5) feet in length. Leaves, grass clippings, tree and shrubbery trimmings must be bagged. The total pile should not weigh more than forty (40) pounds. All piles should be at curbside and ready for pick-up by 7:00 AM on these days.
- **COLLECTION SERVICE FEE**
You will be billed for sanitation services on your monthly water bill. The collection fee is \$18.74 per month, regardless of how many of the collection days your household utilizes. If one cart is not enough to contain your waste, you may call our office for an additional cart at an additional monthly charge of \$11.03.

COMMERCIAL GARBAGE (Inside City Limit Customers)

The City of Springfield will provide roll carts to commercial businesses at the same collection fee as residential. A commercial business is limited to 2 carts only (if more carts are needed you must contract with a sanitation company directly). Please follow the same procedures for waste disposal as residential customers.

Contact Jenna Plascencia, Customer Service Clerk at (912)754-7617 or jplascencia@springfieldga.org for additional assistance.