



THE CITY OF SPRINGFIELD IS GOING PAPERLESS

Accounts opened on or after December 1st, 2023 will be required to enroll in E-Billing.

It is the goal of the City of Springfield to migrate existing accounts to E-Billing by 2025.

E-BILL ACKNOWLEDGEMENT

I, _____, understand and acknowledge I have read this form in its entirety, the City of Springfield is requiring all new accounts opened on or after 12/1/2023 to enroll in E-Billing, and that I will not receive a paper bill. It is possible that the E-Bill will be filtered to your junk folder. Check the junk folder if you do not see your E-Bill. If you do not receive an E-Bill by the 5th of each month, you should notify City Hall. Failure to receive an E-Bill does not excuse non-payment or penalties and you should always contact City Hall prior to the 10th of each month if you have any issues receiving or paying your bill.

The following E-Mail address should be used to receive my E-Bill every month:

E-Maill Address: _____

Service Address: _____

Print Name: _____

Signature: _____ **Date:** _____

